



November 6, 2020

Dear Cottage Resident,

It is impossible to turn on the news and not hear of the growing number of COVID-19 cases. The numbers within Mifflin County alone are on the rise and at Valley View Retirement Community, we now find ourselves faced with what others have experienced in months prior. This week we have had COVID-19 touch every part of our campus. We currently have ten (10) Haven residents, one (1) Terrace resident, and one (1) Cottager positive for COVID-19. The residents all remain on our campus and have been assessed by their physicians.

Eight team members have also tested positive for COVID-19. The staff persons are self-isolating at home and will continue to do so until cleared to return to Valley View.

We have already notified residents, the families of residents directly impacted, as well as team members who have met exposure criteria according to Centers for Disease Control (CDC) and Pennsylvania Department of Health (PADOH). We continue to follow the guidance set forth by regulating bodies to minimize the risk of Coronavirus transmission.

Due to the positive cases and additional testing measures currently underway, we have suspended all visitation with the exception of virtual visits or compassionate care visits for the Terrace and Haven. There is no restricted visitation to you in your cottage, however, we do strongly encourage you to be thoughtful of those you choose to entertain within your home and continue to follow all recommendations for mask wearing, social distancing, and handwashing as previously communicated.

Given these latest developments, we will reschedule the Thanksgiving meal that was to be delivered to your cottage next Tuesday. We recognize this communication could be met with frustration or uncertainty but it remains our goal to maintain the overall health and safety of our campus as much as what we can control. The team of dedicated caregivers continues to work tirelessly to do their part for residents entrusted within their care. We ask for prayers during this time as well as lift each of you in our thoughts and prayers for continued health as well. If you should need anything, please do not hesitate to call.

Nicole Sarver, CEO

Ashleigh Morrison, Director of Residential Living