



**Valley View Village Update**  
**March 30, 2020**

It is with sincere appreciation to every Valley View resident that I begin this message. The COVID-19 pandemic has had profound impact on our world and has changed life across the Valley View campus. Thank you for not only hearing the important information being shared with you through the news and through Valley View messages, but taking it to heart and acting on it diligently. We also wish to express appreciation for the extra cautious efforts by those of you returning from out-of-state travel. Each of you expressed a desire to do what you needed for your own health as well as the greater community. I have also appreciated hearing some of the stories and support systems of how you are looking out for one another through calls and mail delivery. Please know that if we can be of support at this time, do not hesitate to ask.

As a whole, we continue to prepare for the potential of residents and team members becoming ill with COVID-19. Screening protocols remain in place for team members and essential visitors. We continue to strongly discourage you from having visitors as the social distancing message and desire for people to stay home is now stronger than ever.

We are also being made aware of potential scams. It is hard to imagine that anyone could use a time of crisis for his or her own gain, but it is happening. National as well as local news media have said that older adults are being targeted. Ads selling you cures for COVID-19 are scams. Brian Roche at WGAL says to keep the following in mind:

- Emails that appear to be from a hospital asking you to click on attachments to give permission to test for the virus are not real.
- No government organization will call you for bank or security numbers.
- If it is not from someone you recognize, be VERY CAUTIOUS!

Recognizing this is a fluid situation and any of the information shared in any communication could change at any time. This is a fluid situation and any of the information shared in our communications could change at any time. We will continue to communicate as often as possible. Please visit Valley View's website for pertinent updates as well as calling the main number (717) 935-2105 and press (9) for recorded updates.

A handwritten signature in black ink that reads "Nicole M. Sarver". The signature is written in a cursive, flowing style.

Nicole Sarver, CEO