



Team Member Communication

May 22, 2020

County Moving to Yellow: I hope this communication continues to find each of you doing well. As you have heard, Governor Wolf announced that Mifflin County would move to the yellow phase of reopening today, Friday, May 22.

What does Yellow Mean to Valley View: It is important to remember that Valley View Retirement Community still needs to follow business and visitation restrictions as issued by the Department of Health (DOH), Centers for Disease Control (CDC), and Centers for Medicare and Medicaid Services (CMS). **For this reason, the Café, Gift Shop, Fitness Center, Chapel, and Beauty Shop remain closed. Visitation to Nursing and Personal Care-The Terrace remains restricted as well.**

Resident Visitation: Recognizing that we are ten weeks into restrictions, a team is working on creative ways residents and families can connect. As early as next week, residents will have scheduled safe, supervised visits that occur at a designated location. Families will **not gain access** to the building but will speak on the phone with the resident and be able to see one another through a door. Each resident was individually interviewed on their preference in connecting with their loved one and are being assisted in the way they said would mean the most to them. The Department of Health approved this plan.

Holiday Weekend: As you approach this holiday weekend and possibly plan to attend picnics with family or friends, we thank you in advance for remembering the residents we serve fall within a high-risk group. Limiting social contact, as hard as it is, really is our best line of defense. Safety precautions such as wearing a mask when in close proximity to others all remain important. Although cumbersome and perhaps frustrating at times, it remains yet another preventative measure and minimizes the risks helping to bring the coronavirus pandemic one step closer to its end.

Team Member and Resident COVID-19 Testing: Lastly, on May 12, 2020, Valley View and other nursing facilities received guidance from DOH regarding universal COVID-19 testing for all nursing residents and team members. Although there were no specifics on implementation or time-line provided, Valley View has started to plan for this in the near future.

We thank you for your ongoing commitment to being overly cautious in your decisions to promote the health, safety, and well-being of **all those we serve**. If we reach a point where there is a confirmed case of COVID-19 on our campus, you will be notified and additional safety measures may need to be put in place.

As always, please do not hesitate to call or stop by if you have questions.

Nicole Sarver, CEO

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