



**COVID-19
Team Member Update
May 7, 2020**

Dear Valley View Team Member,

Information is power and we continue to learn more. As we learn more, we adjust. We are fortunate to hear from several retirement communities in the Lancaster area on how they have and continue to combat COVID within their organizations. Several have commented on the benefits of being able to test residents at the time of admission. Valley View has been approached to participate in a new test, CSI-DX, which is a more sophisticated test and offers greater sensitivity in its results. This test is administered as a nasal swab with a 24-hour turnaround time for results. This new test would provide us with greater peace of mind and probability that new admissions are COVID-Free.

Testing:

It remains our goal to be COVID-Free. Although we remain prayerful, we do not want to be naïve in believing this is a guarantee. For this reason, we plan to revise our existing plan to include the **testing of all new admissions to the Haven/Rehab/Memory Lane beginning Thursday, May 7, 2020**. Already, new admissions are placed on special contact precautions for 14 days with team members wearing all appropriate protective equipment when providing care. This care is provided within a designated COVID area on Valley View's Short-Term Rehab unit. Team members providing care to the new admission(s) will receive incentive pay during the time until the test returns negative.

Personal Protective Equipment/Supplies:

You have probably heard on the news about the shortage of Personal Protective Equipment (PPE). At this time, we have adequate supply for our needs and should that change we would work with various community resources in obtaining additional support.

Notification:

If the situation would arise that Valley View had a confirmed COVID case on its campus, we would be alerting residents, families, and team members of this information. Our goal is transparency and timely notification.

Governor Wolf and State Activity:

As we anxiously await the phasing and reopening of PA businesses and activity, it is important to remember that Governor Wolf speaks broadly for the state. **Valley View has more stringent guidelines it must follow**. Most of our implemented efforts have been directed by Department

of Health (DOH) responsible for nursing facilities and from Centers for Medicare and Medicaid Services (CMS). As we receive guidance on when our practices can be adjusted, we will certainly make those changes. At this time, it is probably safest and most realistic to assume that our measures will need to remain in place for the month of May.

Visitation:

We recognize the separation of residents and families is becoming more unbearable. For this reason, we are brainstorming alternative ways for them to interact that maintains all social distancing specifications when the Stay At Home orders are lifted for Mifflin County. We plan to have an alternative option to offer within the next week or two with a special invitation mailed to families.

With much gratitude,

A handwritten signature in black ink that reads "Nicole M. Sarver". The signature is written in a cursive, flowing style.

Nicole Sarver, CEO