



November 2, 2020

Dear Valley View Friend/Family Member,

It is impossible to turn on the news and not hear of the growing number of COVID-19 cases. The numbers within Mifflin County alone are on the rise and at Valley View Retirement Community, we now find ourselves faced with what others have experienced in months prior. On November 2, 2020, we were notified of three residents testing positive for COVID-19 within Nursing Care, the Haven. The residents remain on our campus and have been assessed by their physician. Three additional team members tested positive over the weekend as well. The staff persons are self-isolating at home and will continue to do so until cleared to return to Valley View.

We have already notified residents, the families of residents directly impacted, as well as team members who have met exposure criteria according to Centers for Disease Control (CDC) and Pennsylvania Department of Health (PADOH). We continue to follow the guidance set forth by regulating bodies to minimize the risk of Coronavirus transmission.

Due to the positive cases and additional testing measures currently underway, we are temporarily postponing all window visits until further notice. This is in addition to the previously suspended in-person visits. The only exception at this time is compassionate care situations.

We recognize this communication could be met with frustration or uncertainty. It is our goal to be transparent and to strike a balance between the health, safety, and desire for continued contact with your loved one. Our team is working tirelessly to do our part as the safety of residents, their family members, our team members, and Valley View Retirement Community remains our goal.

Nicole Sarver, CEO

Nan Yeater, NHA