



Haven Family Member Communication
October 21, 2020

Dear Haven Family Member:

Valley View recently had a team member test positive for COVID-19. This individual last worked at Valley View on October 15 and was not symptomatic while working. Like all team members working at Valley View, they went through a health screening process and followed all guidelines for personal protective equipment while working. The impacted team member is currently self-quarantined at home until cleared to return to work. Residents who would have had contact with this individual have been informed and we have started all necessary testing of these residents and team members. All those will be closely monitored for symptoms with targeted retesting for the whole Haven occurring this week and next. Our goal is to conclude all ongoing testing measures by October 30.

At this time we are prayerful that no additional positive COVID-19 results will occur which would allow us to continue with the plan for in-person visitation to start again the week of November 2. We thank you for your continued prayers and patience during this unprecedented time and we look forward to having you back on campus in the weeks to come.

Thank you and stay well,

Nicole Sarver
CEO