



Team Member Communication
September 19, 2020

I wanted to take this opportunity to provide each of you with an important update. Through the use of our new rapid COVID testing machine and our ongoing testing efforts, we had a team member who tested positive for COVID-19. This individual does not have symptoms but due to the positive result will need to remain at home until cleared to return to work. Although we believe the risk to be low, we are taking all precautions and safeguards to protect residents and you as team members. Residents and team members who had contact with this person have been notified.

We continue to follow the guidance of all regulatory and reporting agencies. Keeping with this guidance, we have created a "Yellow Zone" within the impacted area and ask that you please do not enter these resident rooms unless necessary as they are on isolation at this time.

In addition, all visitations scheduled in the Haven Chapel will be postponed indefinitely due to the need for precautionary measures and isolating of residents. At the door, glass visits may continue on a case-by-case basis. If there are glass visits that need to be rescheduled, we will contact those families and make them aware.

Please note this does not currently affect the Terrace.

We thank each of you for your continued commitment to keeping residents and team members safe and for your ongoing commitment that shines through every day. We could not do this without you! Together we are STRONGER!

Nan Yeater, NHA