



Responsible Party-Family Notification September 24, 2020

We wish to inform you of an important update to the Valley View Retirement Community specific to COVID testing. We have a resident in the Haven who tested positive for COVID-19. This affected resident and family member are aware.

As part of ongoing efforts, all other residents and team members have been tested. All test results received thus far are negative and we expect results on all outstanding tests to be received within 24 hours. A future communication will follow.

We recognize that this may raise questions and some level of uneasiness for you. We are taking all necessary precautions and are in active conversation with Department of Health and other local agencies following all of their direction and guidance.

As previously shared, all in-person visits scheduled in the Haven Chapel are postponed indefinitely. The only exceptions are scheduled window visits and pre-arranged end-of-life/compassionate care visits. If there are window visits that need to be rescheduled, we will be in touch to discuss arrangements with you. We ask that you please share this visitation guidance with family and friends. It is imperative to adhere to the scheduled visits only rather than a casual drop-in to the campus. It is essential that our efforts be focused on the care and services of residents rather than needing to monitor these encounters

Please note this does not currently affect Terrace visitation, which will continue as it currently is.

Valley View's website is currently being updated to reflect the changes. Please check the website for additional updates. You may also dial 717-935-2105 and press "9" for updates as well.

Nan Yeater, NHA