



November 6, 2020

Dear Valley View Friend/Family Member,

As the prevalence of COVID-19 grows in Pennsylvania and in Mifflin County, we remain committed to our internal efforts of taking extra measures to keep residents and team members as safe as possible.

Despite our efforts, on November 5, 2020, we were notified of one resident testing positive for COVID-19 within Personal Care, the Terrace. A team member tested positive as well. The staff person is self-isolating at home and will continue to do so until cleared to return to Valley View, and the resident remains on the Valley View campus.

We have already notified residents, the families of residents directly impacted, as well as team members who have met exposure criteria according to Centers for Disease Control (CDC), Pennsylvania Department of Health (PADOH), and Pennsylvania Department of Human Services. We continue to follow the guidance set forth by regulating bodies to minimize the risk of Coronavirus transmission.

Due to the positive cases and additional testing measures for all Terrace residents and team members, starting next week, we are temporarily postponing all visits with the exception of virtual visits until further notice. We have also closed the dining rooms and will return to all in-room meal delivery as well. Activities and Salon Services have been suspended and we will revisit all of these services in two weeks. We have encouraged residents to get outside if possible and enjoy the unseasonably warm November weather and to stretch their legs by walking in doors as well. The expectation with these activities is that masks will be worn and social distancing adhered to. We ask that you please do not visit campus during this time as we want to get through this wave of testing without additional cases or a resident's future need to quarantine.

We thank you in advance for your ongoing patience and prayers for our community. Please feel free to call with questions or comments.

Nicole Sarver, CEO

Geli Losch, Senior Director of Resident Services